

Date: 4/6/2017

To: NH Global Finals Bound Team Managers

From: Melinda Sines  
NH-DI Merchandise Committee

RE: Global Finals TShirt Orders

Congratulations! What a wonderful accomplishment. I hope you find time to pause, reflect, and enjoy memories of your journey with your awesome team. I know you have a long list of things to accomplish between today and the day you leave for Knoxville, TN. So let us cross one thing off that ever-growing list!

**Global Finals TShirts:** All representatives of Team NH are required to wear the Team NH tshirt to both opening and closing ceremonies. To this end, NH-DI provides one tshirt per team member and up to two tshirts for the team manager(s). To order your NH-DI provided tshirts:

### **DEADLINE to ORDER: APRIL 18, 2017, midnight**

- 1) **Designate one person** (a team manager or other designee) to place the tshirt order for the **entire** team
- 2) Go to [www.creativityshop.org](http://www.creativityshop.org). Select the 'Shop' menu and then 'Global Finals Gear'
- 3) The window for the three options for Global Finals tshirts appears
- 4) Select the 'Global Finals Participant Tee' and order the sizes/quantities needed for your team members
- 5) Select the 'Global Finals Team Manager Tee' and order the sizes/quantities needed for the team manager(s)
- 6) Continue to shop for other shirts, hats, bags, pins and other items as you like
- 7) When you have completed your shopping, click on the the shopping basket located on the right end of the menu bar to begin the check out process
- 8) **VERIFY YOUR ORDER!** Please be sure you have the shirts and correct sizes you need for **ALL** your team members and up to **TWO** team managers
- 9) In the 'Coupon Code' field, enter your team identification number. This has been linked to the number of the shirts NH-DI is providing your team\*
- 10) Select your Shipping Option\*\*
- 11) Update your totals and follow the prompts to complete the address and payment information as required
- 12) Check "Ordering Global Finals TShirts" off your list of things to do!

### **IMPORTANT THINGS TO KNOW:**

#### **\*COUPON CODE:**

This is a 'one and done' coupon. ONE person MUST order for all the team members and the team manager(s) in the same order. You cannot have one person order 3 tshirts with the code and another order the remaining 4. Once the team number coupon has been used, it is void.

The Coupon Code cannot be used for items other than the Global Finals team/team manager shirts. NH is proud of their team and wants everyone to represent the Granite State at Global Finals. If the team or team manager shirts are not present in the shopping basket while checking out, no discount will be applied.

**The Coupon Code expires on April 18, 2017 at midnight.** Get your orders done soon!

#### **\*\*SHIPPING OPTION:**

NH-DI will not cover the costs associated with shipping the shirts from our merchandise partner, Brandit, to the team. Please review the shipping options: UPS, USPS, or pick up at Brandit, and determine the best option for you to receive the items.

I recognize shipping fees have been a cause for concern. I have been working with Brandit to research more cost effective methods to ship items. Please understand, Brandit is a locally owned and operated business who packages items to ensure they will reach the customer in perfect condition. The shipping fees are dictated by the parcel carriers, not Brandit.

## **FREQUENTLY ASKED QUESTIONS:**

### **Are there any deadlines?**

**YES!!! Orders for ALL shirts and pins for everyone traveling to Global Finals are due April 18, 2017.**

*This includes team shirts, team manager shirts, fan club shirts, and pin orders. This deadline ensures everyone will receive all the items ordered in time to pack them in their bags to travel to Knoxville, TN.*

*Midnight on April 18, 2017 is when the coupon for the team/team manager shirts expires.*

### **May I order more than one shirt for my team members?**

*Absolutely! You may order as many as you wish. Each additional shirt costs \$12.95 (or a little more for the larger sizes).*

### **Is there a shirt for family members to wear to show off their NH spirit at Global Finals?**

*YES! Please visit [www.creativityshop.org](http://www.creativityshop.org), click on 'Shop' in the menu bar and select Global Finals Gear. There it is – the 'Global Finals Fan Club Tee,' with prices starting at \$12.95. Won't it be great to see that block of color in the stands at Global Finals cheering on Team NH?!*

### **Do I have to include pin orders with my team shirt orders?**

*You may, but it is not necessary. One of the advantages of working with our merchandise partner, Brandit, is that team members and their families may order their pins, extra tshirts, Fan Club tshirts and any additional gear autonomously. No one individual has to be responsible for collating orders and payments for the entire team and their fan club.*

### **What if I ordered too many tshirts or the wrong sizes?**

*VERIFY your order before selecting the 'Place Order' button! Our tshirts are not ordered and screened in bulk. Brandit sources and screens the tshirts necessary to meet each order. There is no 'stock room' in which extra shirts are stored. Please reference the Returns Policy located under 'Contact Us' on the menu bar of the web store.*

### **Are there any discounts?**

*There are no other discounts at this time. I have worked with our merchandise partner, Brandit, to offer items to our NH teams and families at the most reasonable prices we can and cover the costs to NH-DI.*

### **Will there be package deals for pins or quantity discounts?**

*The short answer is there are no large package deals or quantity discounts for pins this year. I have worked with Brandit to source the 2017 pins and offer them at the most reasonable prices we can while still covering costs to NH-DI. I understand pin trading is a huge part of the Global Finals experience. I endeavored to keep the prices for the pins as low as possible in hopes they will be affordable for our NH team members. The best I could manage this year for a pin package is the set which includes the 5 gnomojis and the gnome pin for \$19.*

### **Whom do I contact with questions?**

*Melinda Sines*

*NH-DI Merchandise Committee, Co-Chair*

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